MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name and Address

J T DILGER JR MD 6718 MONTAY BAY DRIVE SPRING TX 77389

Respondent Name

CASTLEPOINT NATIONAL INSURANCE

Carrier's Austin Representative Box

Box Number 17

MFDR Tracking Number

M4-11-1660-01

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Designated Doctor Exam sent 3/29/10"

Amount in Dispute: \$350.00 + interest

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "Dr. Dilger indicates that the DDE report and bill was submitted to the Carrier on 03/29/2010 to fax number 877-782-3292. This is not, and has never been, a working fax number for the SUA/Castlepoint Irving, Texas office."

Response Submitted by: SUA/Castlepoint Insurance Co., P. O. Box 154110, Irving, TX 75015

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
March 22, 2010	99456-NM-W5	\$350.00 + interest	\$8.38

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §134.130 sets out the procedures for Interest for Late Payment on Medical Bills and Refunds.
- 2. 28 Texas Administrative Code §133.240 sets out procedures for medical payment and denials

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- 3. Texas Labor Code §413.019 sets out procedures for Interest Earned for Delayed Payment, Refund, or Overpayment regarding medical services and fees.
- 4. Texas Labor Code §401.023 sets out procedures for computation of Interest or Discount Rate.
- 5. 28 Texas Administrative Code §133.307 sets out the procedures for health care providers to pursue a medical fee dispute.
- 6. 28 Texas Administrative Code §134.204 sets out the fee guidelines for the reimbursement of workers' compensation specific codes, services and programs provided on or after March 1, 2008.
- 7. The services in dispute were reduced/denied by the respondent with the following reason codes:

Explanation of benefits dated January 12, 2011

- W1 Workers Compensation State Fee Schedule Adjustment
- ***RECOMMENDED ALLOWANCE AFTER RECEIVING ADDITIONAL DOCUMENTATION.

Issues

- 1. What is the Maximum Allowable Reimbursement (MAR) for CPT Code 99456-NM-W5?
- 2. What is the interest due per 28 Texas Administrative Code §134.130?
- 3. Is the requestor entitled to additional reimbursement?

Findings

- 1. The requestor billed the amount of \$350.00 for CPT Code 99456-NM-W5 regarding a Designated Doctor Examination for the injured worker not being at Maximum Medical Improvement (MMI), therefore no Impairment Rating was performed. Per 28 Texas Administrative Code §134.204(j)(3)(C), the Maximum Allowable Reimbursement (MAR) for MMI is \$350.00. Documentation and explanation of benefits dated March 16, 2011 received from the respondent via facsimile on March 21, 2011 and on January 12, 2011 indicates that the insurance carrier paid \$350.00 for CPT Code 99456-NM-W5; therefore, no additional amount is due for 99456-NM-W5.
- 2. The requestor alleges that interest is due for the service in dispute. Pursuant to 28 Texas Administrative Code §134.130(a) "Insurance carriers shall pay interest on medical bills paid on or after the 60th day after the insurance carrier originally received the complete medical bill, in accordance with §133.240 of this title (relating to Medical Payment and Denials). Additionally, 28 Texas Administrative Code §134.130(c) states, "The rate of interest to be paid shall be the rate calculated in accordance with Labor code §401.023 and in effect on the date the payment was made." On April 20, 2012, the division contacted the carrier via memorandum to request information/documentation to establish the date that the carrier received a complete medical bill for the service in dispute. The carrier's responsive documents were compared to the documentation submitted by the requestor in this case. The provider's documentation supports that the requestor in this fee dispute first submitted the medical bill on March 29, 2010 to fax number 18777823292. Documentation from the carrier supports that the date that the carrier received the medical bill was March 29, 2010, at fax number 18777823292. The documentation supports that March 29, 2010 is the common date and common fax number among the parties for which receipt of the bill can be established. Therefore, the division concludes that the date the carrier originally received the complete medical bill is March 29, 2010.
- 3. The respondent has previously reimbursed the requestor the amount of \$350.00 for CPT Code 99456-NM-W5. In accordance with 28 Texas Administrative Code §134.130, the appropriate amount due for interest is \$8.38. Therefore an additional amount of \$8.38 is recommended for payment.

Conclusion

For the reasons stated above, the Division finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is \$8.38.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent to remit to the requestor the amount of \$8.38 per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this Order.

Authorized Signature		
		May 21, 2012
Signature	Medical Fee Dispute Resolution Officer	Date

YOUR RIGHT TO REQUEST AN APPEAL

Either party to this medical fee dispute has a right to request an appeal. A request for hearing must be in writing and it must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.